



April - June 2024

BHS Quality Noticeboard



QUALITY IMPROVEMENT IDENTIFIED:

The need for an overarching **Child Safety and Wellbeing Policy** to demonstrate our organisational approach to child safety and hold us accountable to being a child safe organisation.

SERVICES WE PROVIDE TO CHILDREN AND YOUNG PEOPLE:

- Paediatric Dietetics
- Child Mental Health
- Plus, a range of other health services and programs for adults and children.

IF YOU'D LIKE TO GIVE FEEDBACK:

We value receiving your feedback. You can provide feedback by:

- Completing our online form on the Contact Us page of our website www.boabhealth.com.au
- Let your regular Boab staff member know you'd like to submit feedback.
- Call our offices and speak to one of our managers.



WHAT WE DO:

- We make spaces safe and welcoming for children.
- Children are supervised in consult rooms and not left unattended.
- We gain consent from children to deliver their care.
- We involve children when making decisions about their care.
- All staff who interact with clients must have a WA Working with Children's Check.
- All staff are required to report any concerns of child harm to management.



WHAT WE ARE WORKING ON:

- 50% of Boab Health staff have completed dedicated Child Safety training. Our aim is to reach 100% by June 30, 2024.
- We want to be better at making information about our Policies available to community (hence this noticeboard!)

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